Seven services. One team that answers for all of them.

Umaish Solutions looks after businesses' systems, networks, custom software, industry ERP, bookkeeping and tax compliance. Founded in 2018, we work with commercial, agricultural, institutional and cross-border businesses across Pakistan and the United Arab Emirates from offices in Pakpattan, Lahore, Islamabad and Business Bay, Dubai.

ESTABLISHED	INTEGRATED PRACTICES	INDUSTRY ERP SUITE	DIRECT OFFICES
Since 2018 (PK & UAE)	7 core services	15 trade-specific modules	Pakpattan · Lahore · Isb · Dubai

The seven services, grouped by the job they do

PRACTICE & GROUP	OPERATIONAL SCOPE & KEY DELIVERABLES
01. Enterprise consulting PLAN	Process analysis, transformation roadmaps and integration planning. (Business process analysis · Digital transformation strategy · System integration planning · IT infrastructure roadmaps)
02. Enterprise system management RUN	Servers, user devices, backups and helpdesk under one managed contract. (Server and device management · Software updates and patching · Backup and disaster recovery · Helpdesk and remote support)
03. Enterprise network management RUN	LAN/WAN, firewalls, WiFi, VPN, server rooms and CCTV. (LAN / WAN design and setup · Firewall and security · Server room and rack setup · VPN and remote access)
04. Website & app development BUILD	Websites, web applications, and Android and iOS apps, with server maintenance. (Company and marketing websites · Android mobile apps · iOS mobile apps · Frappe UI portals and custom web applications)
05. ERP & Frappe apps BUILD	ERPNext, Frappe HR, Frappe CRM and 15 custom Frappe industry apps. (ERPNext, Frappe HR, Frappe CRM & Helpdesk · 15 custom Frappe Framework industry apps · Custom DocTypes, workflows & Print Designer formats · Biometric, weighbridge, scanner & API integrations)
06. Bookkeeping ACCOUNT	Daily recording, reconciliations, payroll and monthly statements. (Daily transaction recording · Bank reconciliation · Accounts payable and receivable · Payroll processing)
07. Taxation ACCOUNT	UAE VAT, Pakistan income and sales tax, withholding and audit support. (UAE VAT registration and filing · Income tax returns (FBR, Pakistan) · Sales tax registration and filing · Withholding tax management)

Why clients put infrastructure, software and accounts under one roof

Infrastructure built for the software

The engineers cabling your rack, setting up Ubiquiti/Cisco WiFi and maintaining Linux/Windows servers are the same team running your ERP and portals.

Books & tax straight from live registers

Monthly IFRS statements, UAE FTA Form 201 returns and Pakistan FBR filings come cleanly from figures your operational system already holds.

Written scope before work starts

Every project begins with a written scope, timeline and quotation, backed by NDA confidentiality and instalment options where needed.

Your accounts & data stay in your name

Clients retain ownership of their domain names, cloud accounts, app-store profiles and operational records, whether hosted or on-premise.

Frappe suite & fifteen custom industry ERP apps

We deploy official **Frappe Framework** apps (**ERPNext, Frappe HR, Frappe CRM, Helpdesk, Insights & LMS**) with zero per-seat licence fees, alongside 15 custom Frappe industry apps sharing one database and ledger:

Agriculture & livestock

- **Agriculture:** Field-level costing, procurement and inventory
- **Poultry farms:** Flock records, feed, FCR and dispatch
- **Poultry feed mills:** Raw material, batch mixing and dealer dispatch
- **Cattle & dairy:** Animal registry and milk production
- **Grain market commission:** Arrivals, lots, the patti and grower accounts
- **Fruit & vegetable commission:** Arrivals, auction splits, crates and grower patti

Commerce & trade

- **Arctic OS: cold storage:** Cold-chain monitoring, chamber stock and billing
- **Real estate:** Plots, files, deals and instalment plans
- **Petrol pumps:** Fuel stock, nozzle sales and shift close
- **Retail & trading:** Barcode POS, wholesale stock and tax billing
- **Construction:** BOQ budgets, site stores and IPC running bills

Professional & service

- **Schools:** Students, fees, exams and timetable
- **Learning management:** Cohorts, courses, quizzes and QR certificates
- **Healthcare & clinics:** Patients, billing and pharmacy
- **Bar associations:** Member roll, dues, chambers and voter lists

Flagship spotlight: Arctic OS (Cold Storage ERP & Android floor app)

Arctic OS runs cold-store operations from gate arrival to customer ledger: inward/outward registers, chamber and rack batch stock, live temperature control tower, seasonal/bag/kg/pallet tariff billing, a 24/7 customer portal and **Arctic OS Mobile** for QR/GS1 camera scanning and offline-tolerant counts on the floor.

How engagements run & AMC response commitments

1. Discovery

Trace real documents, approvals and stalls with staff.

2. Written scope

Agree architecture, dates and fixed cost up front.

3. Build & migrate

Configure systems, import opening data and test.

4. Go-live & AMC

Train staff in EN/UR, run in parallel and support.

Annual Maintenance Contracts (AMC): Critical system response within **4 hours**, general queries within **24 hours**, and on-site hardware visits scheduled within **48 hours** via WhatsApp, phone or remote desktop.

Offices & regional desks

Pakpattan · Head office

Siddique Business Complex, 19/SP Chowk, Depalpur Road, Pakpattan, Punjab 57400, Pakistan

Frappe Framework engineering, Arctic OS and agri-trade Frappe apps, ERPNext & Frappe HR setup, central bookkeeping desk, and network/CCTV installations.

Lahore · Office

12 Gulmohar, Bahria Town, Lahore, Punjab, Pakistan

ERPNext, Frappe HR and Frappe CRM rollouts, retail and wholesale distribution systems, construction BOQ apps, portals and multi-floor WiFi/CCTV.

Islamabad · Office

Tramari Chowk, Lathrar Road, Islamabad, Pakistan

Enterprise consulting roadmaps, Frappe Healthcare, Education, real estate and bar association apps, managed IT contracts and FBR/SECP filings.

Dubai · UAE office

The Exchange Tower, Office 2401, Business Bay, Dubai, United Arab Emirates

UAE VAT (Form 201) and Corporate Tax (0% / 9%) compliance, IFRS monthly bookkeeping, ERPNext, Frappe HR/CRM and cross-border UAE-Pakistan groups.

Next step: Book a 30-min call at umaish.com/book · Written quote at umaish.com/quote · Track ref at umaish.com/track

Mon–Sat 9:00–17:00 PKT